

JANUARY							FEBRUARY							MARCH						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7				1	2	3	4					1	2	3
	16	17	18	19	20					18	19	20						19	20	
8	9	10	11	12	13	14	5	6	7	8	9	10	11	4	5	6	7	8	9	10
	1	2	3	4	5			1	2	3	4	5			1	2	3	4	5	
15	16	17	18	19	20	21	12	13	14	15	16	17	18	11	12	13	14	15	16	17
	6	7	8	9	10			6	7	8	9	10			6	7	8	9	10	
22	23	24	25	26	27	28	19	20	21	22	23	24	25	18	19	20	21	22	23	24
	11	12	13	14	15			11	12	13	14	15			11	12	13	14	15	
29	30	31					26	27	28	29				25	26	27	28	29	30	31
	16	17						16	17	18					16	17	18	19	20	
APRIL							MAY							JUNE						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7			1	2	3	4	5						1	2
	1	2	3	4	5				2	3	4	5							4	5
8	9	10	11	12	13	14	6	7	8	9	10	11	12	3	4	5	6	7	8	9
	6	7	8	9	10			6	7	8	9	10			6	7	8	9	10	
15	16	17	18	19	20	21	13	14	15	16	17	18	19	10	11	12	13	14	15	16
	11	12	13	14	15			11	12	13	14	15			11	12	13	14	15	
22	23	24	25	26	27	28	20	21	22	23	24	25	26	17	18	19	20	21	22	23
	16	17	18	19	20			16	17	18	19	20			16	17	18	19	20	
29	30						27	28	29	30	31			24	25	26	27	28	29	30
	1							*	1	2	3				1	2	3	4	5	
JULY							AUGUST							SEPTEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7				1	2	3	4							1
	6	7	*	8	9	10				8	9	10								
8	9	10	11	12	13	14	5	6	7	8	9	10	11	2	3	4	5	6	7	8
	11	12	13	14	15			11	12	13	14	15			*	11	12	13	14	15
15	16	17	18	19	20	21	12	13	14	15	16	17	18	9	10	11	12	13	14	15
	16	17	18	19	20			16	17	18	19	20			16	17	18	19	20	
22	23	24	25	26	27	28	19	20	21	22	23	24	25	16	17	18	19	20	21	22
	1	2	3	4	5			1	2	3	4	5			1	2	3	4	5	
29	30	31					26	27	28	29	30	31		23	24	25	26	27	28	29
	6	7						6	7	8	9	10			30	6	7	8	9	10
OCTOBER							NOVEMBER							DECEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
	1	2	3	4	5	6					1	2	3							1
	11	12	13	14	15						14	15								
7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8
	16	17	18	19	20			16	17	18	19	20			16	17	18	19	20	
14	15	16	17	18	19	20	11	12	13	14	15	16	17	9	10	11	12	13	14	15
	1	2	3	4	5			1	2	3	4	5			1	2	3	4	5	
21	22	23	24	25	26	27	18	19	20	21	22	23	24	16	17	18	19	20	21	22
	6	7	8	9	10			6	7	8	*	9	10		6	7	8	9	10	
28	29	30	31				25	26	27	28	29	30		23	24	25	26	27	28	29
	11	12	13					11	12	13	14	15			11	*	12	13	14	15
															30	31				
															16					

YOUR ACCOUNT: _____ YOUR ROUTE NUMBER(S): _____
 See back for route and exchange information. Call 800-843-8391 if you have any questions.

2012 DELIVERY SERVICE CALENDAR

Dear Customer:

The service schedule for your home has been determined by your geographic location. The gray route numbers can be found under the blue calendar dates and run from 1 through 20. Using your route number(s) as your key, you can easily see the day(s) of your service/exchange. One route number will be shown for 28-day customers, two route numbers will be shown for 14-day customers and four route numbers will be shown for weekly customers. All holidays are indicated with a blue asterisk.

If no one will be home on your delivery day you may consider doing one of the following:

1. Leave your door/gate unlocked.
2. Leave a key with a neighbor or hidden for the driver.
3. Deposit a key or door opener at our office, or call our office and let us know you'll be leaving a key for the driver to pick up for deliveries.
4. Call our office to inquire about a keyswitch.

Vacation Policy

Please call our office at least 2 business days in advance to request a skipped delivery. You may request a vacation skip for up to three months. You may also submit a vacation stop via email. Please allow at least 2 business days to process your request. We will follow up with a reply email to confirm your request. To submit an email, visit our website at www.HarrisWaterCo.com and click on the "Contact Us" link on the top menu bar.

Lock Out Policy

You may call our office to request one of the following:

1. Make up delivery on area day - no charge.
2. Make up delivery on non-area day - \$5.00 charge.
3. Call our office within 30 days to request credit. You will receive either 7, 14, or 28 days of credit less a \$5.00 attempted delivery fee.

EMERGENCY SERVICE IS ALWAYS AVAILABLE

Call (805) 656-4411 and select the emergency service at the prompt.

You may leave a message and a technician will return your call.



WATER CONDITIONING INC.

1-800-843-8391 • HarrisWaterCo.com
P.O. Box 3217 • Ventura • CA • 93006

RETURN SERVICE REQUESTED